



where inspiration flows

SAFARI

User Guide Ceramic Basin

This user guide covers these models:

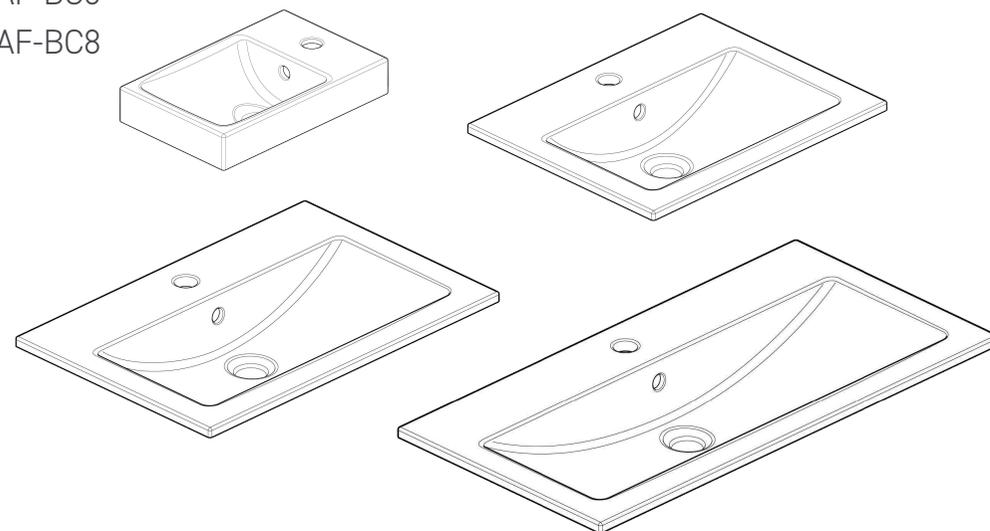
SAF-BC4, SAF-BC5, SAF-BC6, SAF-BC8

SAF-BC4

SAF-BC5

SAF-BC6

SAF-BC8



Vado
Wedmore Road, Cheddar, Somerset, England BS27 3EB
tel 01934 744466. fax 01934 744345
aftersales@vado.com
www.vado.com



Thank you for choosing VADO.

Our products can be found in some of the most prestigious hotel, commercial and residential developments across the world, therefore you can expect exceptional product quality and outstanding customer service.

Please carefully review and retain these guidelines for future reference.

Remove all packaging and check the product for missing parts or damage before starting installation.

The surface of these products is finished to the highest standard. Due care needs to be taken to ensure the appearance is retained.

The water temperature in contact with the basin should not exceed 70°C.

Avoid cycling very hot and cold water into the sink, rapid expansion or contraction may potentially cause cracking.

Cleaning Guidelines:

- For regular cleaning, use mild dish soap and water.
- Limescale may be treated with a solution of water and vinegar.
- Do NOT use bleach or microfibre cloths.

VADO reserves the right to make technical improvements and enhance the appearance of the products included in this instruction manual.

Any alterations made to this product and fittings may infringe water regulations and will invalidate the guarantee.

Guarantee

This VADO Ceramic Basin comes with a 2 year guarantee as standard.

This standard guarantee may be extended by registering your product on our website at: <https://www.vado.com/support/guarantee>. Once registered this vanity unit will have a 25 year guarantee.

Guarantee Conditions

Our products are guaranteed against manufacturing defects from the date of purchase until the expiry of the relevant guarantee period shown above.

The guarantee is only valid if:

- The product has been installed, used and maintained in accordance with VADO's instructions and subjected to normal use only.
- The defect is not due to accident, misuse, neglect, or incorrect/inappropriate repair (other than by VADO or VADO authorised agents) or damage caused by foreign objects or substances.
- The extended guarantee is only available if you have completed the guarantee registration process.

This can be done via the VADO website or via telephone to our Aftersales team.

Registration must be completed within 6 months from the date of purchase. Under the extended guarantee period VADO will, at its option, offer to supply any replacement product (or component part) assessed to be defective **[SEE NOTE 1]**.

- The guarantee (whether standard or extended) is non-transferable to any subsequent owner.
- Mould, Mildew build up, the effects of limescale and corrosion are not covered under this guarantee.
- This guarantee does not cover damage and/or malfunction caused by inappropriate cleaning (please refer to our recommended care guidelines).
- Damage to VADO furniture caused by standing water or inadequate room ventilation is not covered under this guarantee.

All claims under the guarantee should be notified in the first instance to our Aftersales department, contact details below, this must be done no later than the last day of the relevant guarantee period.

All claims must be accompanied by proof of purchase (sales receipt or delivery note) from an official VADO dealer.

The guarantee does not extend to any consequential loss or damage.

After replacement, the relevant guarantee period will be calculated from the original date of purchase.

VADO operates a policy of continuous product development and therefore reserves the right to change the product, packaging and documentation specifications without notice.

In situations where like-for-like replacements are not possible, VADO will endeavour to provide the closest alternative. E&OE.

NOTES:

[1] VADO reserves the right to charge in advance for a product (or replacement part) pending collection and investigation (at VADO expense) to confirm a defect is due to a manufacturing issue.

If a defect is found the charge will be refunded or cancelled.

This guarantee is in addition to and does not affect your statutory rights as a consumer.

Tel: 01934 745163

Email: aftersales@vado.com